

**Leadership Aurora Class 2022  
Mini-Profile**

**Name:** Nycci Jones

**Company/Position:** Nelnet, Director, Corporate Training and Organizational Development

**Brief Bio/History:**

Building on more than 24 years of experience in the learning and development community, Nycci Jones helps leaders thrive in their careers, navigating change, leading diverse teams, coaching for success, and building high performing work environments. Nycci's expertise ranges across coaching, performance management, talent development, leadership development, and strategic planning. Her industry experience encompasses a Certification in Diversity and Inclusion, Master Trainer Designation, Instructional Design Certification, and a Coaching Certification through the Association for Talent and Development. In addition to her tenure at Nelnet as the Director of Corporate Training and Organizational Development, she also leads the efforts of Nelnet University, Coaches Corner, and co-chairs Diversity, Equity, and Inclusion programming.

A little something people might not know is that Nycci and her team have been awarded an international BEST Award for Talent and Development. Our DE&I efforts have gotten us placed on the Forbes America's Best Employers for Diversity list. She is a published writer on topics of leadership with her work being presented in the MASFAP Monitor and the Iowa Association of Student Financial Aid. She also wrote and contributed to the nelnetblog.com on topics such as leadership and borrower services.

**Hobbies/Interests**

My hobbies are spending time with the people I love and travel.

*(Please return by Friday, August 20, 2021)*

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